## 1. Organizing Company

The raffle is organized by ES PLA S.A., with CIF A-07055320 and registered office at C/ Vicente Cuervo, number 9, 07800 Ibiza, Balearic Islands, hereinafter and indistinctly the ORGANIZER.

#### 2. Specific Rules

The requirements for participation will be those described in the promotional materials for the sweepstakes, which will be detailed below. They will include the necessary information regarding the duration, method of participation, cost of participation, as well as the location of the general rules of participation, available at <u>www.invisahoteles.com</u>.

The ORGANIZER reserves the right to make any modifications or add any appendices to these Rules regarding their mechanics and prizes that it deems appropriate, provided that they are justified, do not harm participants, are made within the promotion period, and are published in the same medium as these Rules.

#### 3. Acceptance of the Rules

Participation in this raffle implies full and unconditional acceptance of these general and specific rules established by the ORGANIZER. Recognition as a valid participant is subject to compliance with the requirements established in section 4 of these general rules.

The ORGANIZER reserves the right to disqualify participants who do not comply with these rules and/or who violate these rules.

## 4. Participation Requirements

Participation is completely free, with no purchase or fee required to enter the competition.

Participants must be over 18 years of age, reside within Europe, and meet the participation requirements described below:

- Participants must be a natural person (users who are not real or who represent a false identity will be automatically excluded).
- Participation with fake, duplicate accounts, or accounts created solely for the purpose of participating in the sweepstakes will not be permitted. Suspicious or automated entries will be deleted.
- Participants must be a follower of the Instagram account @invisahotelesibiza.
- Participants must make as many comments as they wish on the sweepstakes post, mentioning a person with whom they would like to share the prize. Only one person per comment is allowed.
- Both participants and their companions must have a valid, legal ID.

- It is recommended that participating accounts be public or allow messages to be received to facilitate contact in case of winning.
- Do not use this promotion to disseminate political or religious ideas, promote insults or slander, use offensive language, or publish content unrelated to the mechanics of the sweepstakes.
- Fully and unreservedly accept these rules.

Employees of ES PLA S.A. and people directly related to them (parents, children, siblings, partners, etc.) are excluded from participation.

## 5. Sweepstakes Start and End Dates

The sweepstakes will begin on June 8, 2025, at 12:00 PM and end on June 22, 2025, at 11:59 PM. The dates and conditions will be communicated in the promotional materials.

#### 6. Use of Instagram as the Sweepstakes Platform

Instagram does not sponsor, endorse, administer, or is associated with this promotion in any way. The information provided by participants will be managed solely by the ORGANIZER.

## 7. Raffle Operation

Participation will take place on Instagram. Participants must follow the @invisahotelesibiza account and comment by mentioning another person in the raffle post.

Participants may comment as many times as they wish (one mention per comment). The number of comments will not influence the result.

The winner will be selected using a random draw application.

#### 8. Winner Selection

The ORGANIZER will contact the winner via DM, and the winner must accept the prize within the next 4 hours. If they do not respond, do not accept, or do not meet the requirements, alternates will be contacted, up to a maximum of 10, in consecutive order of drawing.

Withdrawal or failure to comply with the requirements will result in forfeiture of the prize.

The ORGANIZER may publish a screenshot or video as proof of transparency of the raffle.

The prize may be declared void if no participant accepts it correctly.

The companion does not have to be the same person mentioned in the comment.

## 9. Prize

The prize will consist of three nights' accommodation for two people in an Iconic Room and half-board at Invisa Hotel Es Pla, a hotel managed by ES PLA S.A., on dates and under conditions determined by the ORGANIZER.

- Travel is not included.
- The prize is non-transferable and cannot be exchanged for cash or other items.
- The prize must be won by November 1st, 2025.
- The ORGANIZER reserves the right to modify or cancel the prize in the event of force majeure, such as health, weather, or hotel availability issues.

The winner's name may be published on the ORGANIZER's social media channels.

## 10. Contact and Complaints

For any questions or complaints, participants may write to info@invisahoteles.com.

Complaints may be submitted up to 15 calendar days after the winner's name is announced.

## 11. Processing of Personal Data

ES PLA S.A., in accordance with current Data Protection regulations, informs you that the personal data provided will be processed for the purpose of managing participation in the sweepstakes.

The legal basis for processing is the consent given upon participating in the promotion.

The data will not be retained beyond the time necessary for the purposes set forth herein and may be communicated, if necessary, to entities such as banks or public administrations.

International data transfers are not anticipated, except for those necessary for the use of platforms such as Instagram.

Participants may exercise their rights of access, rectification, erasure, objection, portability, and deletion by writing to info@invisahoteles.com or to C/ Vicente Cuervo, number 9, 07800 Ibiza, Balearic Islands.

Participants may also contact the competent Supervisory Authority if they believe that any of their rights have been violated.

## 12. Organizer's Liability

The ORGANIZER is not responsible for the winner's use of the prize, nor for any incident that may occur during the prize's use.

Nor will it be responsible for technical incidents, human errors, or problems with the platforms that prevent participation or communication with the winner.

## 13. Applicable Law and Jurisdiction

This raffle is governed by Spanish law. The parties expressly submit to the courts and tribunals of Ibiza, waiving any other jurisdiction.

14. Alternative Dispute Resolution

In the event of a dispute, the parties will attempt to resolve it amicably. If this is not possible, they may voluntarily resort to mediation or arbitration in accordance with the consumer arbitration system in force in Spain, without prejudice to the right to go to court.